

PEQUOT COMMUNICATIONS
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June 1, 2012

Subject: New False Alarm Ordinance

Dear Pequot Customer:

On June 1, 2012, the Tucson Police Department will begin enforcing the new false alarm ordinance that went into effect on April 1, 2012 for residents and business owners within the Tucson city limits, and the appropriate fees for false alarms will be assessed based on the alarm user's registration status.

It is extremely important that your responsible party contact list is current whether you choose to register with TPD, "Opt Out" of TPD services or choose a private security guard service. If there is an alarm activation, and the monitoring station cannot reach any parties on the call list, they will dispatch TPD (unless you "Opt Out" of TPD Services and choose alarm activity notification only. * If you "Opt Out" contact us to update your account). Keep in mind, if you take no action, normal dispatch procedures will apply and you could incur TPD's non-registered false alarm fees. Registration can be completed on TPD's website.

Please review alarm information on TPD website: <http://cms3.tucsonaz.gov/police/alarm-education>.

If you would prefer to have a private security company be the first responder to alarm activations in lieu of TPD, you can contact Veterans Security or any other private company of your choosing. ***We will need to update your account/call list to reflect this choice.**

We recently met with Veterans Security to obtain information that might be helpful to you in making your decision. Contact them at 1-800-909-3628 or visit their website <http://vetsec.com>.

Veterans Security Guards:

No annual fee
\$25 per response
Responds within 1/2 hour
Alarm Owner is not required to respond
Call back to monitoring station

Tucson Police Department:

\$20 per year with required registration
<http://cms3.tucsonaz.gov/police/alarm-education>
Varies
Alarm Owner required to respond within 1 hour
No call back to monitoring station

Veterans Security Guards will not attempt to make apprehensions. They respond and report to the monitoring station and to TPD if criminal activity is taking place. If your premise shows signs of an attempted burglary, you will be notified regarding the damage.

If you have any questions or concerns for us, please email your comments to pequotcomm@cox.net. This will be the most efficient way for us to respond.

Sincerely,
Pequot Communications